

TOTAL QUALITY MANAGEMENT

BOOKS

Managing quality / edited by Barrie G. Dale, Ton van der Wiele, and Jos van Iwaarden
HD62.15 .M36

Quality management / Howard S. Gitlow ... [et al.]
HD62.15 .Q83

The executive guide to understanding and implementing employee engagement programs : expand production capacity, increase revenue, and save jobs / Patrick L. Townsend and Joan E. Gebhardt
HD62.15 .T68

Total quality in higher education / by Ralph G. Lewis, Douglas H. Smith
LB2341 .L48

The management and control of quality / James R. Evans, William M. Lindsay
TS156 .E81

MEDIA RESOURCES

Quality management / Howard S. Gitlow ... [et al.]
OPM234 .BUS

The management and control of quality / James R. Evans, William M. Lindsay
OPM413 .BUS

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